

**THIS DOCUMENT IS IMPORTANT AND REQUIRES YOUR IMMEDIATE ATTENTION.**

**If you are in any doubt about the action you should take, you are recommended to seek your own independent financial advice from your stockbroker, bank manager, solicitor, accountant or other independent financial adviser authorised under the Financial Services and Markets Act 2000 if you are in the United Kingdom or, if not, from another appropriately authorised financial adviser. If you have sold or otherwise transferred all your ordinary shares in Charles Stanley Group PLC please forward this document, together with the accompanying documents, immediately to the purchaser or transferee or to the stockbroker, bank or agent through whom the sale or transfer was effected for transmission to the purchaser or transferee. If you have sold or otherwise transferred only part of your holding of shares, you should retain these documents.**

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**CHARLES  
STANLEY▲**

## **CHARLES STANLEY GROUP PLC**

*(Incorporated and registered in England and Wales with registered number 48796.*

*Registered Office: 25 Luke Street, London EC2A 4AR)*

### **NOTICE OF ANNUAL GENERAL MEETING 2016**

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Your attention is drawn to the letter from the Chairman of Charles Stanley Group PLC, which is set out on pages 2 to 5 of this document, and which recommends you vote in favour of the resolutions to be proposed at the Annual General Meeting.

The Notice of the Annual General Meeting is set out on pages 6 and 7.

You will also find enclosed with this document a form of proxy for use in connection with the Annual General Meeting. To be valid, the form of proxy should be completed, signed and returned in accordance with its instructions as soon as possible and, in any event, **so as to reach the Registrar by no later than 11.00am on Wednesday, 27 July 2016**. Completion and return of a form of proxy will not preclude shareholders from attending and voting at the Annual General Meeting should they choose to do so. Further instructions are contained on pages 8 to 11 in the notes to the Notice of the Annual General Meeting.

Dear Shareholder

**Annual General Meeting – 11.00am, Friday, 29 July 2016**

I am pleased to invite you to the 116th Annual General Meeting (“AGM”) of Charles Stanley Group PLC (the “Company”). This will be held at 25 Luke Street, London EC2A 4AR on Friday, 29 July 2016 at 11.00am.

If you cannot attend the AGM but would like to vote on the resolutions please complete and sign the Form of Proxy sent to you with this Notice and return it in accordance with its instructions as soon as possible, but no later than by 11.00am on Wednesday, 27 July 2016.

**Resolutions**

Resolution nos. 1 to 13 are proposed as ‘ordinary business’ of the AGM and will be proposed as ordinary resolutions as follows:

- To receive and adopt the Annual Report and Accounts for the year ended 31 March 2016 (resolution no. 1);
- To declare a final dividend (resolution no. 2) – the Directors propose a final dividend of 3.5 pence per ordinary share;
- To approve the Implementation Section of the Directors’ Remuneration Report (resolution no. 3);
- To re-elect Sir David Howard Bt., Paul Abberley, Michael Lilwall, Benjamin Money-Coutts, Gary Teper, Bridget Guerin, David Pusinelli as Directors (resolutions nos. 4 – 10);
- To elect Andrew Didham as a Director (resolution no. 11). Mr Didham has been appointed by the Board since the date of the last AGM, and is now recommended for election.

Biographies of all the Directors can be found on pages 54 to 56 of the Annual Report and Accounts 2016.

For the purposes of the UK Corporate Governance Code (the “Code”), Andrew Didham, David Pusinelli and Bridget Guerin are considered to be independent (“Independent Non-executive Directors”). As Sir David Howard was formerly an executive Director of the Company and is a significant shareholder in the Company he is not considered to be independent.

Each Independent Non-executive Director’s independence was determined by reference to the relevant provisions of the Code. The Company has received confirmation from each of the Independent Non-executive Directors that there is no existing or previous relationship, transaction or arrangement that the Independent Non-executive Directors have or have had with the Company, its Directors, any controlling shareholder (see below) or any associate of a controlling shareholder; they are each considered by the Company to be independent in character and judgement and without relationships or circumstances that could appear to affect their judgement. They were appointed following a rigorous selection process involving external consultants and the Company considers that their experience and skills equip them to be effective Directors. Their performance has continued to be effective and to demonstrate their commitment to the role.

The Company is required to comply with provisions of the UK Listing Rules (the “Listing Rules”) relating to controlling shareholders and the re-election of the Independent Non-executive Directors of the Company. Under the Listing Rules, because Sir David Howard is a controlling shareholder of the Company (that is, he and his concert party hold more than 30% of the voting rights of the Company) (the “Concert Party”), the election or re-election of any Independent Non-executive Director by shareholders must be approved by a majority vote of both:

- (1) the shareholders of the Company; and
- (2) the independent shareholders of the Company (that is, the shareholders of the Company entitled to vote on the election of Directors who are not controlling shareholders of the Company).

Resolutions 9, 10 and 11 (the re-election or election of the Independent Non-executive Directors) are therefore being proposed as ordinary resolutions which all shareholders may vote on. However, in addition, the Company will separately count the number of votes cast by independent shareholders in favour of the resolutions (as a proportion of the total votes of independent shareholders cast on the resolution) to determine whether the second threshold referred to in (2) above has been met. The Company will announce the results of the resolutions on this basis as well as announcing the results of the ordinary resolutions of the shareholders.

Under the Listing Rules, if a resolution to re-elect an Independent Non-executive Director is not approved by the majority vote of both the shareholders as a whole and separately of the independent shareholders of the Company at the AGM, a further resolution may be put forward to be approved by the shareholders as a whole at a meeting which must be held more than 90 days after the date of the first vote but within 120 days of the first vote. Accordingly, if either of resolutions 9, 10 and 11 are not approved by a majority vote of the Company's independent shareholders at the AGM, the relevant independent Director(s) will be treated as having been re-elected only for the period from the date of the AGM until the earlier of (i) the close of any general meeting of the Company convened for a date more than 90 days after the AGM but within 120 days of the AGM to propose a further resolution to re-elect him or her, (ii) the date which is 120 days after the AGM and (iii) the date of any announcement by the Board that it does not intend to hold a second vote. In the event that the Director's re-election is approved by a majority vote of all the shareholders at a second meeting, the Director will then be re-elected until the next Annual General Meeting.

*Resolutions 12 and 13 (To re-appoint KPMG LLP as auditor and to authorise the Directors to determine its remuneration)*

At every general meeting at which accounts are presented to shareholders, the Company is required to appoint an auditor to serve from the end of the meeting until the next such meeting. On the recommendation of the Audit Committee, the Directors are proposing the re-appointment of KPMG LLP (KPMG) as the Company's auditor and KPMG has expressed its willingness to continue in office. The appointment of KPMG as the Company's auditor was originally ratified at the Company's 2011 AGM. Resolution 12 proposes the re-appointment of KPMG as the Company's auditor to hold office until the next annual general meeting of the Company. Resolution 13 authorises the Directors to determine KPMG's remuneration.

Resolutions nos. 14 to 17 are proposed as special business, with resolution 14 being proposed as an ordinary resolution and resolution nos. 15, 16 and 17 being proposed as special resolutions.

*Resolution nos. 14, 15 and 16 (Authority to allot shares and Dis-application of pre-emption rights)*

The Directors may only allot shares or grant rights to subscribe for, or convert any security into shares, if authorised to do so by shareholders. Last year, as in previous years, shareholders resolved to give the Directors authorisation, subject to a cap, to allot shares for cash or otherwise and also passed a special resolution for a limited disapplication of section 561 of the Companies Act 2006, empowering them to allot shares for cash or otherwise in accordance with statutory pre-emption rights in certain limited circumstances.

The authority conferred on the Directors at last year's Annual General Meeting under section 551 of the Companies Act 2006 to allot shares expires on the date of the forthcoming AGM. Accordingly, Resolution 14 seeks to grant a new authority under section 551 of the 2006 Act to authorise the Directors to allot shares in the Company or grant rights to subscribe for, or convert any security into, shares in the Company and will expire on the earlier of 15 months from the date of this resolution and the end of the 2017 Annual General Meeting of the Company. As at the date of this Notice, no ordinary shares are held by the Company in treasury. The Directors have no present intention to exercise the authority sought under this resolution, but consider its grant to be appropriate in order to preserve maximum flexibility for the future.

However, if they do exercise the authority, the Directors intend to follow the Pre-Emption Group's Statement of Principles, as updated in March 2015, and the template resolutions published by the Pre-Emption Group in May 2016. Resolutions 15 and 16 will, if passed, give the Directors power to disapply pre-emption rights on up to 5% of the issued ordinary share capital and to disapply

pre-emption rights to an additional 5% of issued ordinary share capital for transactions which the Directors determine to be an acquisition or other capital investment as defined by the Statement of Principles.

Resolution 15 gives the Directors the power, in certain limited circumstances, to allot equity securities for cash without first being required to offer such shares to the existing shareholders in proportion to their existing holdings. Apart from in connection with rights issues and other pre-emptive offers, the power will be limited to the allotment of equity securities for cash up to an aggregate nominal value of £634,040 (being 5% of the issued ordinary share capital of the Company as at the latest practicable date before publication of this notice). The Directors will have due regard to the Pre-Emption Group's Statement of Principles published on 12 March 2015 in relation to any exercise of this power, in particular to the requirement for advance consultation and explanation before making any non pre-emptive cash issue pursuant to this resolution which exceeds 7.5% of the share capital in any rolling three-year period. The authority will expire at the conclusion of the next Annual General Meeting of the Company or, if earlier, the date which is fifteen months from the date of this resolution. It is the Directors' intention to seek renewal of this authority annually.

Resolution 16 also gives the Directors the power, in certain limited circumstances, to allot equity securities for cash without first being required to offer such shares to the existing shareholders in proportion to their existing holdings. The disapplication of pre-emption rights in respect of a further 5% of the Company's issued share capital in addition to the authority proposed to be granted pursuant to Resolution reflects the guidance from the Pre-Emption Group's revised Statement of Principles published on 16 March 2015 and its guidance issued on 5 May 2016. The power will be limited to the allotment of equity securities for cash up to an aggregate nominal value of £634,040 (being 5% of the issued ordinary share capital of the Company as at the latest practicable date before publication of this notice) provided that the authority can only be used in connection with the financing or refinancing of an acquisition or specified capital investment (within the meaning of the Statement of Principles). Any such refinancing must be within six months of the original transaction. The Directors will have due regard to the Statement of Principles in relation to any exercise of this power. The authority will expire at the conclusion of the next Annual General Meeting of the Company or, if earlier, the date which is fifteen months from the date of this resolution.

*Resolution no. 17 (Notice of general meetings)*

Resolution 17 would maintain the current position, agreed by shareholders at the 2015 Annual General Meeting, allowing the Company to hold general meetings on 14 clear days' notice.

Under the Companies Act 2006, as amended, the notice period required for all general meetings of the Company is 21 days. Annual General Meetings will continue to be held on at least 21 clear days' notice but shareholders can approve a shorter notice period for other general meetings, which cannot however be less than 14 clear days. Resolution 17 seeks such approval. The approval will be effective until the Company's next Annual General Meeting, when it is intended that a similar resolution will be proposed.

The Directors confirm that the Company will give as much notice as practicable when calling a general meeting. The shorter notice period would not be used as a matter of routine for such meetings, but only where the flexibility offered by the shorter notice period would be in the best interests of shareholders generally, taking into account the circumstances and business of the meeting, including whether the business is time sensitive.

**Recommendation**

The Directors of the Company consider that all the proposals to be considered at the AGM are in the best interests of the Company and its members as a whole and are most likely to promote the success of the Company for the benefit of its members as a whole. Accordingly, the Directors recommend that you vote in favour of all the proposed resolutions as they intend to do in respect of their own beneficial holdings.

Yours sincerely

A handwritten signature in black ink that reads "David HS Howard". The signature is written in a cursive, slightly slanted style.

Sir David Howard Bt.

## NOTICE OF MEETING

**Notice is hereby given that the 116th Annual General Meeting (the “AGM”) of Charles Stanley Group PLC (the “Company”) will be held at 25 Luke Street, London EC2A 4AR on 29 July 2016 at 11.00am. You will be asked to consider and vote on the resolutions below.**

Resolution nos. 1 to 14 will be proposed as ordinary resolutions and resolution nos. 15 to 17 will be proposed as special resolutions.

### **Ordinary resolutions**

#### **Ordinary business**

1. To receive and adopt the Annual Report and Accounts for the year ended 31 March 2016 with the reports of the Directors and Auditors.
2. To declare a final dividend of 3.5p per ordinary share for the year ended 31 March 2016 payable on 5 August 2016 to shareholders on the register at the close of business on 24 June 2016.
3. To approve the Implementation Section of the Directors’ Remuneration Report as set out on pages 70 to 73 of the Annual Report and Accounts 2016.
4. To re-elect Sir David Howard Bt. as a Director.
5. To re-elect Paul Abberley as a Director.
6. To re-elect Michael Lilwall as a Director.
7. To re-elect Benjamin Money-Coutts as a Director.
8. To re-elect Gary Teper as a Director.
9. To re-elect Bridget Guerin as a Director.
10. To re-elect David Pusinelli as a Director.
11. To elect Andrew Didham as a Director.
12. To re-appoint KPMG LLP as auditors of the Company to hold office from the conclusion of this meeting until the next general meeting at which the accounts are laid before the Company.
13. To authorise the Directors to determine the remuneration of the Auditors.

### **Special business**

As special business to consider and, if thought fit, to pass the following resolutions, resolution no. 14 being proposed as an ordinary resolution and resolution nos. 15, 16 and 17 as special resolutions.

14. THAT pursuant to and in accordance with section 551 of the Companies Act 2006 (“the 2006 Act”):
  - (a) the Directors shall have general and unconditional authority to exercise for the purposes of section 551 all the powers of the Company to allot shares, grant options over, grant rights to subscribe for, or convert securities into shares, or otherwise deal with or dispose of any relevant securities (as defined in section 551(7) of the 2006 Act) of the Company to such persons, at such times and generally on such terms and conditions as the Directors may determine;

PROVIDED THAT:

- (i) the authority hereby conferred shall, subject to section 551 of the 2006 Act, be for a period expiring on the earlier of 15 months from the date of this resolution and the end of the 2017 Annual General Meeting of the Company unless renewed, varied or revoked by the Company in general meeting; and

- (ii) the maximum nominal amount of relevant securities as aforesaid which may be allotted pursuant to such authority shall be £4,226,934 (being approximately one third of the Company's issued share capital at the latest practicable date before publication of this notice).
- (b) the Directors shall be entitled under the authority conferred hereby, or under any renewal thereof, to make at any time prior to the expiry of such authority, any offer or agreement which would or might require relevant securities as aforesaid to be allotted after the expiry of such authority and to allot relevant securities accordingly; and
- (c) the authority given by this resolution shall supersede and revoke any earlier authority given in respect of relevant securities as aforesaid.

### **Special resolutions**

15. THAT if resolution 14 is passed, the Directors be authorised to allot equity securities (as defined in the 2006 Act) for cash under the authority given by that resolution and/or to sell ordinary shares held by the Company as treasury shares for cash as if section 561 of the 2006 Act did not apply to any such allotment or sale, such authority to be limited to:

- (a) allotments for rights issues and other pre-emptive issues; and
- (b) the allotment of equity securities or sale of treasury shares (otherwise than under paragraph (a) above) up to a nominal amount of £634,040 (being not more than 5% of the issued ordinary share capital of the Company as at the latest practicable date before publication of this notice),

such authority to expire at the end of the next annual general meeting of the Company (or, if earlier, at the close of business on 29 October 2017) but, in each case, prior to its expiry the Company may make offers, and enter into agreements, which would, or might, require equity securities to be allotted (and treasury shares to be sold) after the authority expires and the Directors may allot equity securities (and sell treasury shares) under any such offer or agreement as if the authority had not expired.

16. THAT if resolution 14 is passed, the Board be authorised in addition to any authority granted under resolution 15 to allot equity securities (as defined in the 2006 Act) for cash under the authority given by that resolution and/or to sell ordinary shares held by the Company as treasury shares for cash as if section 561 of the Companies Act 2006 did not apply to any such allotment or sale, such authority to be:

- (a) limited to the allotment of equity securities or sale of treasury shares up to a nominal amount of £634,040 (being not more than 5% of the issued ordinary share capital of the Company as at the latest practicable date before publication of this notice); and
- (b) used only for the purposes of financing (or refinancing, if the authority is to be used within six months after the original transaction) a transaction which the Directors determine to be an acquisition or other capital investment of a kind contemplated by the Statement of Principles on Disapplying Pre-Emption Rights most recently published by the Pre-Emption Group prior to the date of this notice,

such authority to expire at the end of the next AGM of the Company (or, if earlier, at the close of business on 29 October 2017) but, in each case, prior to its expiry the Company may make offers, and enter into agreements, which would, or might, require equity securities to be allotted (and treasury shares to be sold) after the authority expires and the Directors may allot equity securities (and sell treasury shares) under any such offer or agreement as if the authority had not expired.

17. THAT a general meeting, other than an annual general meeting, may be called on not less than 14 clear days' notice.

By Order of the Board  
Julie Ung  
Company Secretary

Charles Stanley Group PLC  
25 Luke Street, London EC2A 4AR  
Registered in England and Wales No. 48796

16 June 2016

## NOTES TO THE NOTICE OF MEETING

### Entitlement to attend and vote

1. Only those members registered on the Company's register of members at:
  - 6.00pm on Wednesday, 27 July 2016; or
  - if this Meeting is adjourned at 6.00pm on the day two days prior to the adjourned meeting, shall be entitled to attend and vote at the Meeting.

Proxy Forms should be completed and returned to the Company's Registrars, Capita Asset Services, PXS1, 34 Beckenham Road, Beckenham, Kent BR3 4ZF as soon as possible, in any event so as to be received not later than 48 hours before the time fixed for the Meeting.

### Website giving information regarding the Meeting

2. Information regarding the Meeting, including the information required by section 311A of the Companies Act 2006, is available from [www.charles-stanley.co.uk/investor-relations](http://www.charles-stanley.co.uk/investor-relations).

### Appointment of proxies

3. If you are a member of the Company at the time set out in note 1 above, you are entitled to appoint a proxy to exercise all or any of your rights to attend, speak and vote at the Meeting and you should have received a proxy form with this notice of meeting. You can only appoint a proxy using the procedures set out in these notes and the notes to the proxy form.
4. A proxy does not need to be a member of the Company but must attend the Meeting to represent you. Details of how to appoint the Chairman of the Meeting or another person as your proxy using the proxy form are set out in the notes to the proxy form.
5. You may appoint more than one proxy provided each proxy is appointed to exercise rights attached to different shares. You may not appoint more than one proxy to exercise rights attached to any one share. To appoint more than one proxy, please contact the Company Secretary at the address provided on your proxy form.
6. A vote withheld is not a vote in law, which means that the vote will not be counted in the calculation of votes for or against the resolution.

### Appointment of proxy using hard copy proxy form

7. The notes to the proxy form explain how to direct your proxy and how to vote on each resolution or withhold your vote. In the case of a member which is a company, the proxy form must be executed under its common seal or signed on its behalf by an officer of the company or an attorney for the company. Any power of attorney or any other authority under which the proxy form is signed (or a duly certified copy of such power or authority) must be included with the proxy form.

### Appointment of proxy by joint members

8. In the case of joint holders, where more than one of the joint holders purports to appoint a proxy, only the appointment submitted by the most senior holder will be accepted. Seniority is determined by the order in which the names of the joint holders appear in the Company's register of members in respect of the joint holding (the first-named being the most senior).

### Changing proxy instructions

9. To change your proxy instructions simply submit a new proxy appointment using the methods set out above. Note that the cut-off time for receipt of proxy appointments (see above) also

applies in relation to amended instructions; any amended proxy appointment received after the relevant cut-off time will be disregarded.

Where you have appointed a proxy using the hard-copy proxy form and would like to change the instructions using another hard-copy proxy form, please contact the Company Registrars, Capita Asset Services, 34 Beckenham Road, Beckenham, Kent BR3 4ZF.

### **Termination of proxy appointments**

10. In order to revoke a proxy instruction you will need to inform the Company by sending a signed hard-copy notice clearly stating your intention to revoke your proxy appointment to Capita Asset Services, PXS1, 34 Beckenham Road, Beckenham, Kent BR3 4ZF. In the case of a shareholder which is a company, the revocation notice must be executed under its common seal or signed on its behalf by an officer of the company or an attorney for the company. Any power of attorney or any other authority under which the revocation notice is signed (or a duly certified copy of such power or authority) must be included with the revocation notice. The revocation notice must be received by no later than 11.00am on Wednesday, 27 July 2016.

If you attempt to revoke your proxy appointment but the revocation is received after the time specified then, subject to the paragraph directly below, your proxy appointment will remain valid.

Appointment of a proxy does not preclude you from attending the Meeting and voting in person. If you have appointed a proxy and attend the Meeting in person, your proxy appointment will automatically be terminated.

### **Electronic proxy appointment through CREST**

11. CREST members who wish to appoint a proxy or proxies through the CREST electronic proxy appointment service may do so for the Meeting and any adjournment(s) thereof by using the procedures described in the CREST Manual. CREST personal members or other CREST sponsored members, and those CREST members who have appointed a voting service provider(s), should refer to their CREST sponsor or voting service provider(s), who will be able to take the appropriate action on their behalf.

In order for a proxy appointment or instruction made using the CREST service to be valid, the appropriate CREST message (a “**CREST Proxy Instruction**”) must be properly authenticated in accordance with Euroclear UK & Ireland Limited’s (“**Euroclear**”) specifications and must contain the information required for such instructions, as described in the CREST Manual. The message, regardless of whether it constitutes the appointment of a proxy or relates to an amendment to the instruction given to a previously appointed proxy must, in order to be valid, be transmitted so as to be received by the issuer’s agent (ID RA10) by the latest time(s) for receipt of proxy appointments specified in this Notice of Meeting. For this purpose, the time of receipt will be taken to be the time (as determined by the time stamp applied to the message by the CREST Applications Host) from which the issuer’s agent is able to retrieve the message by enquiry to CREST in the manner prescribed by CREST. After this time any change of instructions to proxies appointed through CREST should be communicated to the appointee through other means.

CREST members and, where applicable, their CREST sponsors or voting service providers should note that Euroclear does not make available special procedures in CREST for any particular messages. Normal system timings and limitations will therefore apply in relation to the input of CREST Proxy Instructions. It is the responsibility of the CREST member concerned to take (or, if the CREST member is a CREST personal member or sponsored member or has appointed a voting service provider(s), to procure that his CREST sponsor or voting service provider(s) take(s)) such action as shall be necessary to ensure that a message is transmitted by means of the CREST system by any particular time. In this connection, CREST members and, where applicable, their CREST sponsors or voting service providers are referred in particular to those sections of the CREST Manual concerning practical limitations of the CREST system and timings. The CREST Manual can be reviewed at [www.euroclear.com](http://www.euroclear.com).

The Company may treat as invalid a CREST Proxy Instruction in the circumstances set out in regulation 35(5) (a) of the Uncertificated Securities Regulations 2001.

### **Corporate representatives**

12. A corporation which is a member can appoint one or more corporate representatives who may exercise, on its behalf, all its powers as a member provided that no more than one corporate representative exercises powers over the same share.

### **Issued shares and total voting rights**

13. The total number of issued ordinary shares in the Company on 16 June 2016, which is the latest practicable date before the publication of this document, is 50,723,212 ordinary shares of 25p each. Each ordinary share carries the right to one vote at a general meeting of the Company and, therefore, the total number of voting rights in the Company as at 16 June 2016 is 50,723,212. The website referred to in note 2 will include information on the number of shares and voting rights.

The website referred to in note 2 will include information on the number of shares and voting rights.

### **Publication of statement about auditors**

14. Under section 527 Companies Act 2006 (“2006 Act”), members meeting the threshold requirements set out in that section have the right to require the Company to publish on a website a statement setting out any matter relating to:
  - (a) the audit of the Company’s accounts (including the auditor’s report and the conduct of the audit) that are to be laid before the meeting; or
  - (b) any circumstance connected with an auditor of the Company ceasing to hold office since the previous meeting at which annual accounts and reports were laid in accordance with section 437 of the 2006 Act.

The Company may not require the members requesting any such website publication to pay its expenses in complying with sections 527 or 528 of the 2006 Act. Where the Company is required to place a statement on a website under section 527 of the 2006 Act, it must forward the statement to the Company’s auditor not later than the time when it makes the statement available on the website. The business which may be dealt with at the meeting includes any statement that the Company has been required under section 527 of the 2006 Act to publish on a website.

### **Questions at the Meeting**

15. Under section 319A of the 2006 Act, the Company must answer any question you ask relating to the business being dealt with at the meeting unless:
  - answering the question would interfere unduly with the preparation for the meeting or involve the disclosure of confidential information;
  - the answer has already been given on a website in the form of an answer to a question; or
  - it is undesirable in the interests of the Company or the good order of the meeting that the question be answered.

### **Communication**

16. Except as provided above, shareholders who have general queries about the Meeting should use the following means of communication (no other methods of communication will be accepted):

- Emails to [AGM.General@charles-stanley.co.uk](mailto:AGM.General@charles-stanley.co.uk).

You may not use any electronic address provided either:

- in this notice of annual general meeting; or
- in any related documents (including the chairman's letter and proxy form), to communicate with the Company for any purposes other than those expressly stated.

### **Service contracts and Articles of Association**

17. Copies of the Executive Directors' service contracts and the Non-executive Directors' terms of appointment will be available for inspection at the Company's registered office during normal business hours from the date of this notice, and on the morning of the Annual General Meeting and at the meeting venue from 10.30am until the conclusion of the Meeting.

