

Focusing on:

Telephone Execution-only Dealing Service

What is Telephone Execution-only dealing?

You make all investment decisions regarding your portfolio, and ask us to execute the deals. We don't provide you with advice about your investments, but we do provide you with a personal service and access to an experienced team of dealers and administrators. We will give you all the information you need about the latest share prices and indices, where available, so you can make your own informed decisions.

Is Charles Stanley's Telephone Execution-only dealing right for me?

If you would like a trade executed, you simply provide your instructions by calling us and quoting your account number. In some instances we may specify a minimum investment amount and transactions usually take place whilst you are on the telephone.

Investors who benefit most from an execution-only dealing service are those who prefer to have full control over their investments, and those who value:

- talking to an experienced dealing team with direct access to dealing venues and who work on a client's behalf to achieve the best prices
- access to trade global market exchanges and a wide range of investment types such as bonds, overseas markets, unit trusts and Open-Ended Investment Companies (OEICs)
- first-class administration and the ability to hold funds on account securely
- being able to pay money into their account either by debit card, direct bank transfer, cheque or directly via the secure online client portal 'My Charles Stanley'
- being able to maintain a clear view of their investments through in-depth reporting
- use of our custody and nominee services for UK and overseas securities

Designed for your peace of mind

Charles Stanley has been looking after clients and their money since 1792. We continue to stand out because of the time and attention we give to our clients. With our breadth of experience, you can always be sure your assets are in safe hands.

When you join Charles Stanley, you will receive a high degree of personal service and will always be given a direct telephone number and email address for our dealers.

You will receive detailed quarterly valuations and reports showing a full breakdown of your investments. You can also continuously monitor the progress of your portfolio by viewing your investments, pay funds into your account and stay in touch at any time via our secure online client portal 'My Charles Stanley'.

Getting started

Please complete our Telephone Execution-only application form, which incorporates a form to transfer other accounts to us, if you wish.

Administration

You will receive a Contract Notes for each trade you make, a quarterly Investment Report and annual Securities Report, including a schedule of your holdings and a Consolidated Tax Voucher covering all dividends received in the tax year.

Custody of your investments

We hold your investments in the name of our nominee company, Rock (Nominees) Limited, whilst the money we look after for clients is held in trust on your behalf. Both remain your property at all times and are ring-fenced from the assets of Charles Stanley. We are authorised and regulated by the Financial Conduct Authority, we hold substantial insurance cover at Lloyd's of London and we participate in the Financial Services Compensation Scheme (fscs.org.uk).

Fees and charges

A detailed charges sheet will be provided to you.

Detailed terms

We will provide you with a copy of Our Services and Business Terms before you open your account. You can also access this at charles-stanley.co.uk.

Other services

We also offer Discretionary and Advisory Managed services, please speak to your Charles Stanley contact for further details.

For information on these services, please contact our Telephone Execution-only Service directly.

 020 7739 5151 (dealing)

 020 7959 9699 (admin)

 xoservices@charles-stanley.co.uk

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Important information

The value of investments can fall as well as rise. Investors may get back less than invested.

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